



## JOB OPENING

Position:  
IT Engineer

As an IT Engineer, you will be required to research, design, procure, implement, test, deploy, secure, maintain, and support systems and infrastructure needed to facilitate the IT department in supporting Redpoint's workforce.

Please submit resumes to [resumes@redpointglobal.com](mailto:resumes@redpointglobal.com).

Reporting to:  
IT Manager - Workforce IT Department

Qualifications:  
Bachelor's Degree in Computer Science, Information Technology, or Engineering disciplines

Roles and Responsibilities:

- Meeting company staff needs for computer hardware, software and networking
- Tasked with designing, installing, and supporting systems tied to IT operations and infrastructure
- Research, development and execution of IT Projects
- Creating proper documentation, diagrams that support employee's adoption of existing and new technologies
- Collaborate with IT and Support staff on existing IT tasks
- Work with support staff in addressing and monitoring active tickets in a timely fashion.
- Strive to maintain strong expertise & knowledge of current and emerging technologies and products
- Some travel may be required

Required skills:

- Knowing security protocols, IT systems, networking infrastructures and database systems
- Managing multiple projects simultaneously
- Working with inter-disciplinary teams to craft IT solutions
- Communicating complex information to a non-technological audience
- Troubleshooting technology problems

Preferred skills:

- Certifications in Microsoft, CompTIA, and SQL
- Proficiency in scripting or a compiled programming language such as Powershell, C++/C# or Javascript
- Cloud services, systems administration and web application development
- General networking experience including TCP/IP, DNS, DHCP, and Active Directory administration.

## Personality

- You are versatile and adaptable
- You are hard working with a strong work ethic
- You have a mindset for innovation and problem-solving
- You are organized in your thinking and communication
- You're a self-starter who works well without close supervision

## Technologies involved:

- Operating systems:
  - Windows 7 - 10
  - Mac OS X (10.10 - 11)
  - Windows Server 2008 - 2019
  - Microsoft Azure
  - Amazon Web Services
  - Google Cloud
- Software
  - Office365
  - Microsoft Visual Studio
  - Adobe CC
- VOIP/Unified Communications
  - Microsoft Teams
  - Zoom
  - Hardware: PolyCom, Logitech, Jabra and Plantronics
- Mobile
  - IOS
  - Android
  - Windows
- Hardware:
  - Computers
    - Dell, Lenovo, Microsoft
- Networking
  - Meraki
  - Linksys
  - Cisco